



November 1, 2009

Dear Valued Customer,

Waste Management of St. Louis would like to take this opportunity to thank you for choosing us as your service provider. We also want to communicate the 2010 holiday schedule with you. Waste Management observes 6 holidays per year including:

NEW YEAR'S DAY
MEMORIAL DAY
INDEPENDENCE DAY
LABOR DAY
THANKSGIVING DAY
CHRISTMAS DAY

If a holiday falls during the business week prior to your service day, pick up will fall ONE DAY later for that week. If the holiday is on Saturday or Sunday, the pick up schedule DOES NOT change.

The holiday schedule is effective for all services – Trash, Yard Waste, and Recycling.

The holiday schedule applies **ONLY** to the week of the holiday. The service for the week before and after the holiday will not be affected.

The following is the detailed schedule for 2010:

NEW YEARS DAY	Friday, January 1, 2010	Friday pick-up will be on SATURDAY
MEMORIAL DAY	Monday, May 31st	All pick-ups will be ONE DAY LATER
INDEPENDENCE DAY	Sunday, July 4 th	NO DELAY
LABOR DAY	Monday, September 7th	All pick-ups will be ONE DAY LATER
THANKSGIVING DAY	Thursday, November 25th	Thursday pick-up will be FRIDAY and Friday pick-up will be SATURDAY
CHRISTMAS DAY	Saturday, December 25th	NO DELAY

If you have any questions regarding your service schedule, please contact us by phone or email. We can be reached by email at stlouiscsc@wm.com or via phone by dialing 1-800-989-2783 or 314-506-4700.

Sincerely,

Waste Management of St. Louis